

Manger/Assistant Solution

AND Phone is a powerful and scalable application platform for Unified Communications environments. The application server uses a modular base system which can be extended by services and functionalities you need for improving your communication tasks.

The *AND Phone Group MA* extension provides additionally to the team function and busy lamp field advanced functions for the secretariat. Besides of the status display and easy pick up and forwarding functions are also features for a manager/assistant solution available. In addition are forwarding functions possible by assistant phone direct to manager phone and as well availability und VIP services.

Easy and fast configurations can be done for the manager by assistant phone with using *AND Phone Group MA*. It is also possible to manage several managers through the secretariat by intelligent representation system.

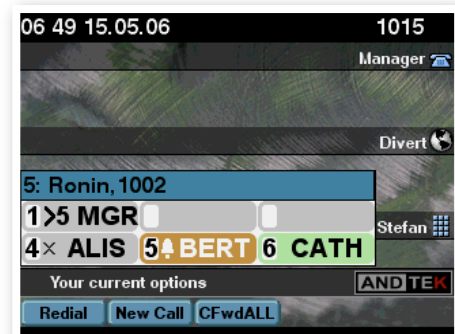
Administration of the AND Phone server is completely centralized and uses a web-based frontend which can be extended with additional modules.

Benefits

- Optimized Working at secretariat
- Fast overview about member status at the phone display
- Easy pick up/forward of incoming calls
- Whole handling is phone based (no PC required)
- Automatic representation
- VIP lists to put important calls through
- Possibility of full integration with other AND Phone modules

Services of AND Phone Group MA

Status of secretariat members is shown in real time and directly at the phone display also the availability of members is visible at a glance. For this reason is every time visible at the secretariat if a manager is available or he has activated forwarding. Additional information like second call, forwarding or locked phone is also directly shown on phone display.



Exact definitions are possible with the assistant switching which call is transferred to the manager and which one is for the assistant. The VIP function is complete phone based, like all other features of the solution.



With the hierarchical assistant regulation is automatically defined which available secretary phone gets the incoming call when the current assistant is switching on „not available“.

Besides the description at current phone models are also older models supported. Next comfort features like automatic detection of loops cares for trouble-free communication in the secretariat.

VIP Lists

Using VIP lists allows manager to receive calls even if there phone is forwarded. This is especially useful if important calls should be delivered directly to the manager but all other calls are still handled by the assistant.



AND Phone Group MA

Services on the Phone

- Direct call to group members
- Changing group
- VIP lists (to put important persons through)
- Changing of VIP lists at manager and assistant
- Visualization of logged on/off managers and assistants
- Log on/off of assistant phones
- Representation system with priorities
- Several assistants phones per manager possible
- Several manager can be managed
- Automatically forward at changing status
- Loop detection
- Acoustic and/or visual signaling
- Activating/deactivating group display
- Forwarding for group member activating/deactivating
- Up to 18 group members at the same time on the phone display
- Intercom function between group members
- Supporting of phones with touch screen
- Pick up of incoming calls for group members
- Forwarding of incoming calls for group members
- Information about the primary target, also in call lists

Administrator Services

- Password protected access with multilevel administration
- Multi level administration
- Centralized management of all *AND Phone* modules
- Create, Modify, Delete user groups
- Advanced options for group members
- Add non-visible group members
- Representation system with priorities
- Creating VIP lists

System Requirements

Server Requirements

- x86-based processor min. 2.8GHz
- Main memory 512MB/1GB/2GB
- Gigabit-/Fast-Ethernet interface
- Min. 20GB hard disc
- CD ROM drive
- Virtualization possible (VMware)

Software Requirements

- *AND Phone Base*
- *AND Phone Group / Group MA*

Supported Operating Systems

- Linux (included)

Supported Telephone Systems *

- Cisco Unified Communications Manager 4.x, 5.x, 6.x, 7.x und 8.x

Supported Phones *

Cisco IP Phones 7900 series, 8900 series, 9900 series

* Available services might differ depending on the used type of phone and telephone system versions.



Am Soeldnermoos 17 T : +49 811 9594960
85399 Hallbergmoos F : +49 811 95949676
Germany E : info@andtek.com



Cisco®, Cisco IOS®, Cisco Systems® and the Cisco Logo are registered trademarks of Cisco Systems Inc.

ANDTEK®, AND Phone® and AND Mobile® are registered trademarks of ANDTEK GmbH.